

Living Room Certified Recovery Support Specialist

Job Description

Description: Living Room Recovery Support Specialist is responsible for day-to-day operation of Living Room; creating an accepting, welcoming environment for guests experiencing mental health crisis to stabilize, tap into coping skills, build resilience and prevent future psychiatric hospitalizations.

Job duties include but are not limited to:

- Be the first contact with new guests. Providing a friendly and welcoming demeanor;
- Identify as a consumer of mental health services and utilize their experience in recovery to provide peer support services as appropriate;
- Responsible for day-to-day operations of the Living Room. Greeting and orienting guests to the Living Room; assessing needs, touring the space, offering basic needs, learning the reasons for the visit;
- Engage in order to meet guests' needs: access coping techniques, restore senses of stability, purpose and hope;
- Assist guests in establishing achievable short-term goals, crisis recovery planning, and building tools to proactively avoid future crises and hospitalizations;
- Utilize evidence-based practices as applicable, including Harm Reduction, Wellness Recovery Action Plan (WRAP), and Trauma Informed Care.
- Work as a team with other Living Room staff; participate in shift transition, team meetings, and supervision with Team Leader;
- Collaborate with other community entities re: referring guests; law enforcement and emergency services personnel as necessary;
- Communicate safety concerns about guests' well-being to other staff, Team Leader and/or Program Director;
- Document services provided in a timely manner in keeping with expectations of RSSI and Living Room grant;
- Answer Living Room Crisis Line and encourage use of Living Room and/or other appropriate crisis services;
- Complete follow up calls, gather Living Room Program evaluations;
- Maintaining the confidentiality of guests' information in any written, oral, or electronic form including, but not limited to, health information, HIV/AIDS status, and disability information. Releasing such information only as needed and with the proper release from the guest unless mandated by law;

- Reporting all incidents of abuse, and/or neglect as required by state law;

Additional duties not listed may be required depending upon the need of guests and at the discretion of your supervisor. May be required to work flexible schedule, including evenings and weekends.

Requirements: Certified as a Recovery Support Specialist or able to attain CRSS within 1 year of hire.

Job Types: Full-time, Part-time

Pay: \$30,000.00 - \$38,000.00 per year (or hourly equivalent if part-time)

COVID-19 considerations:

Masks and other PPE provided to guests and staff. 6' social distancing highly encouraged. Testing required during paid work hours every 2 weeks.